

SSS is an internationally recognised steel stockholder and distributor of Nickel and other Alloys in solid, cut blanks or semi-machined components. We use our own in-house expertise and facilities to check and verify the quality of products we receive and adding value to our products we supply through on-site and Subcontract services.

The company operates a Quality Management System to the requirements of ISO9001:2015, ISO29001:2020 & BSEN 9120:2018. The company is committed to the procurement, stockholding and supply of materials and services driven by our customers' demands, with a focus of enhancing customer satisfaction. It is the Company's objective to continually improve the effectiveness of its Quality Management System, to provide the highest possible standards of quality, service, products, and value to our clients and interested parties.

The Company is committed to satisfying all applicable requirements in accordance with the Company's Quality Objectives and Policy. All parties are aware that their actions can have an influence on product conformity, services, and customer satisfaction. All parties are committed to achieving the highest possible standards of quality and service for all our clients. All parties are committed to the continual improvement of the quality management system, engaging in regular meetings, and communications are also displayed on the internal improvement notice boards.

All parties are aware of the risks that human factors can cause. The company is always looking to reduce the ways in which human factors can influence the business. This is done through risk management processes, open reporting systems, behaviours, culture, root cause analysis complete with corrective actions, training, awareness, communication, feedback, and continual improvements.

It is the responsibility of the Management for Communicating the Companies Policies. The Policy is communicated and displayed at strategic points within the business unit – Reception and Induction area, Commercial Office, Works & Warehouse, and forms part of all employees' inductions. This policy is available to all interested parties and used to incorporate any third-party requirements within the business.

The Company Policy is reviewed annually, as part of the management review process and company policy. However, a formal review is undertaken whenever there are any significant changes to any customer, statutory or regulatory requirements to which the policy relates.

Michael Naylor – Director  
October 2023

